

Arnold Myint

+1(604) 441-8167
hello@arnoldmyint.me
www.arnoldmyint.xyz

PROFILE

To give my career a solid start by joining an established, professional technology company and to contribute to the success of the company to the fullest of my ability through outstanding performance.

TECHNICAL SKILLS

Operating Systems: Mac OS X, Linux, Microsoft Windows
Languages: C, Java, HTML, CSS, JavaScript, PHP, SQL
Development Tools: Eclipse, Brackets, Xcode, Oracle Database,
Other Tools: GitHub, SSH, MAMP, Parallels, Oracle VM, iWork, Office

WORK EXPERIENCE

Student Technology Assistant, British Columbia Institute of Technology, Burnaby, BC (Jun 2016 - Present)

- Provided first line technical and desk side user support for staff, faculty and students for incidences, questions, or problems regarding: software, hardware, network, or telecommunication related problems.
- Maintained IT asset information with Cherwell (IT Service Management Software) including hardware, software, peripherals, and software licenses.
- Resolved tickets through Cherwell ticketing system and delegated tickets when escalation is needed to other IT team members.

Apple Specialist, DMAC Technologies, Surrey, B.C (Jan 2015 - Jun 2016)

- Maintained Apple Sales Professional and Apple Product Professional certifications.
- Conducted opening and closing financial counts and paperwork.
- Facilitated shipping and receiving of all products.
- Created a safe and secure selling environment.

Apple Specialist, Simply Computing, White Rock, B.C (June 2014 - Jan 2015)

- Diagnosed computers and assisted customers with software/hardware upgrades.
- Maintained an accurate and efficiently inventory.
- Trained customers both in groups and one-on-one on iOS and Mac OS X.

Achievements

- Received a 100% score during mystery shopping review.

Apple Specialist, TAC, Yangon, Yangon, Myanmar (Jan 2013 - Dec 2013)

- Ensured inventory levels accurate.
- Trained team members about new technologies.
- Merchandised shelves and maintained weekly planograms.
- Filed service records and submitted weekly sales reports to Apple.

Achievements

- Being sent to Apple HQ in Thailand for advanced iOS and Mac OS X training.

EDUCATION

Computer Systems Technology, Diploma British Columbia Institute of Technology, Burnaby, BC (Sept 2014 - May 2017)

- Designed and coded with widely-used programming languages and scripting tools, such as C, Java, HTML, CSS, JavaScript, PHP, JSON, and SQL.
- Developed and maintained complex software systems that integrate scalable components.
- Applied logical, critical, and creative thinking to synthesize solutions to computing and IT problems.
- Worked productively and met deadlines in a fast-paced, deadline-driven environment.
- Participated in all aspects of software development and maintenance.
- Contributed and communicated effectively as a member of project teams.
- Independently learn and adopt new tools, technologies and methods to remain up-to-date and effective.

INVOLVEMENTS

Managing [MyanmarApple](#), a non-profit online group that helps users and shares news & knowledge related to latest technology related content. Ongoing since 2009. Involves managing a website hosted on Wordpress, Facebook page, Twitter, and Instagram.

Participated in feature/beta testing programs via [TestFlight](#) for both pre-released and current applications.

[Product Hunt](#) | [Amber](#) | [Work Hard Anywhere](#) | [Snackshots](#) | [Nexy Keyboard](#) | [Hush](#) | [TAC](#)

CERTIFICATES

[Apple Product Professional 2016](#), Apple Inc.

[Apple Product Professional 2015](#), Apple Inc.

[Apple Product Professional 2014](#), Apple Inc.

[Apple Product Professional 2013](#), Apple Inc.

[Symantec Sales Expert+](#), [Symantec NetBackup 7.5](#), Symantec Corporation